**ALA Annual User Satisfaction Survey**

**2022**

In May 2022, we ran the first of our annual user satisfaction surveys to help inform reporting for NCRIS and ongoing improvements to the ALA.

Of 704 respondents:

* 80% of users said that they were satisfied with the ALA
* 84% of users said that they would recommend the ALA to a colleague or friend
* 89% of researchers\* said that the ALA improved their research quality
  + \*users who said they used the ALA for research

We hear you, and we're working on:

* Data quality
* Usability

Thanks for the great feedback!

* “It’s the only site available that I know of with such a **breadth of data**.”
* “I don’t know of any other **‘one stop shop’** for species data in Australia.”
* “It is an excellent and **unique resource**, access to which is very **flexible**.”

Description of graphics:

Tall narrow format infographic with orange background.

Vector graphic images include a group of people, staff at computers, one person on a phone, another looking through a magnifying glass, and one speaking into a megaphone.